What is claimed is:

1. An intermediary method of life support services which intermediates between customer groups and at least one of the life support service providers, comprising:

collecting, from a customer's house via a network, a detection result that one of predetermined statuses is detected directly or indirectly;

analyzing said detection result and determining whether or not a customer status is abnormal; and

notifying an unusual situation to any of said providers if said customer status is abnormal.

2. An intermediary system of life support services which intermediates between customer groups and at least one of the life support service providers, comprising:

a detection means for detecting customer statuses directly or indirectly;

a network gateway for being installed in said customer's house and connecting said detection means and a network;

a collection means for collecting detection results from said detection means via the network;

a determination means for analyzing the collected detection result and determining whether or not a customer status is abnormal; and

a notification means for notifying an unusual situation to any of said providers if said customer status is abnormal.

3. An intermediary device used for life support services for intermediating between customer groups and at least one of the life support service providers, comprising:

a customer database for storing customers and life support service providers with which the customers contract;

a collection means for collecting detection results that predetermined customer statuses are detected via a network;

a determination means for analyzing the collected detection results and determines whether or not a customer status is abnormal; and

a notification means for notifying an unusual situation to any of said providers if said customer status is abnormal.

4. An intermediary device used for life support services set forth in claim 3,

wherein

said customer database further stores service contents to which customers contract in addition to customers and life support service providers contracting with the customers, and if said custom status is abnormal, the notification means decides whether to notify an unusual situation to said provider by referring to said service contents, and notifies the unusual situation to said provider contracting with the customer in the unusual situation according to said decision.

5. An intermediary device used for life support services set forth in claim 3, further comprising:

a treatment database for storing conditions of unusual situations and treatments to be performed for an occurred condition; and

an on-the-scene administration means for determining treatment to be performed by referring to said treatment database if an unusual situation occurs, and provides a list of said treatments to said life support service provider via a network.

6. An intermediary device used for life support services set forth in claim 5 further having a reception database for storing customers, unusual situations occurred, and treatments against the unusual situations, wherein

said on-the-scene administration means receives the selection of a treatment from said treatment list, and writes an unusual situation and selected treatment in said reception database.

7. An intermediary device used for life support services set forth in claim 5, wherein

said treatment database hierarchically stores options for anticipatory situations, and treatments to be performed for each situation; and

said on-the-scene administration means further creates a list of situations which are anticipated based on performed

treatments, and a list of treatments corresponding to a selected situation based on said treatment database, and notifies said life support service provider via a network.

8. A computer-readable storage medium on which an intermediary program for life support services is recorded for use in an intermediary device which intermediates between customer groups and at least one of the life support service providers, the computer-readable storage medium wherein is recorded an intermediary program for executing;

A: a step of preparing a customer table which stores customers and life support service providers with which the customers contract;

B: a step of collecting via a network detection results that predetermined customer statuses are detected;

C: a step of determining whether or not the customer status is abnormal by analyzing the collected detection results; and

D: a step of notifying, based on the customer table, an unusual situation to said providers contracted by the customer in the unusual situation if said customer status is abnormal.